

## Organisation or Business Details

<b>Organisation or business name</b>	Territory Wildlife Park
<b>Owner name or Site manager</b>	Shael Martin
<b>Phone number</b>	0408818468
<b>Email address</b>	twp@nt.gov.au
<b>Address</b>	960 COX PENINSULA ROAD BERRY SPRINGS 0838
<b>Australian Business Number (ABN)</b>	82972424628

### Provide a short overview of what your business or organisation does :

Nature-based recreation and wildlife education

## Key obligations

Have you designated a person as the COVID-19 Safety Supervisor?	<b>Yes</b>
Do you have a Territory Check-In QR code?	<b>Yes</b>
Are your workers required to be vaccinated?	<b>All of my workers</b>
Do you have a current vaccination register?	<b>Yes</b>

## Workplace

Have you provided education on adhering to physical distancing to staff?	<b>Yes</b>
Have you provided clear guidance on physical distancing to customers?	<b>Yes</b>
Have you provided markings on the floor 1.5m apart in areas where people queue?	<b>Yes</b>
Will physical distancing be managed as part of any delivery service or picking up goods?	<b>Yes</b>
Have you planned measures to manage entry and exit points so that people do not group in these areas?	<b>Yes</b>
Have you revised table or seating configuration so different groups of customers are not face to face?	<b>Yes</b>

### List the measures you will use to manage physical distancing :

Queue markers on the floor in the entry area and cafe area  
 Ongoing verbal reminders from staff - guides and cafe/admissions staff, zoo keepers delivering daily presentations  
 Spacing of seating within the cafe area  
 Signs posted around the Park and on the trains

## Hygiene

Have you provided hand sanitiser or hand washing facilities to allow staff and customers to wash or sanitise their hands regularly?	<b>Yes</b>
Have you provided education on COVID-19 hygiene protocols and practices, including cleaning, to staff?	<b>Yes</b>
Have you provided information on COVID-19 hygiene protocols and practices to customers?	<b>Yes</b>
Have you identified all facilities, equipment and transport vehicles that require cleaning and sanitising?	<b>Yes</b>
Do you have adequate supplies of cleaning and disinfecting products?	<b>Yes</b>
Have you identified high touch surfaces and increased your regular cleaning schedule?	<b>Yes</b>
Have you considered ways to limit customer self-service?	<b>Yes</b>
Have you considered ways to minimise handling of shared items to avoid the risk of contamination?	<b>Yes</b>

### List the measures you will use to manage hygiene :

Hand sanitiser is provided across the Park for staff and for visitors  
 Signs are posted around the Park with hand washing and hand-sanitising recommendations  
 Two full-time cleaners roam the Park cleaning all visitor areas (adhering to a toilet-cleaning SOP)  
 A contract is in place for the provision of industrial-strength cleaning supplies for the Park  
 Cafe and guides staff undertake extra cleaning of high-touch areas in the Main Station  
 Biodegradable single-use packaging is used for food stuffs and cutlery  
 Condiment are provided as single-use not from shared containers

## Signage

Do you have signage to remind customers about physical distancing?	<b>Yes</b>
Have you provided signage around the business to remind customers and employees to maintain hygiene practices?	<b>Yes</b>
Have you provided signage around the business to remind customers and employees to go home if the customer or employee is feeling unwell?	<b>Yes</b>
<b>Describe how many signs you have and the location of your signage :</b>	
Signs are posted at the entry area, within the cafe/admissions area, the Main Station, on the 'train', all toilets and all 'train stations' around the Park. Approximately 30 signs.	

## Staff

Have you provided education or information about COVID-19 transmission and symptoms to staff and volunteers?	<b>Yes</b>
Do you have protocols for staff to not attend work if unwell?	<b>Yes</b>
Have you provided direction to staff to seek medical advice if they have symptoms of COVID-19?	<b>Yes</b>
<b>List the measures you will use to manage the health of your staff :</b>	
The NT Government requires that all employees adhere to CHO directions. The Department of Environment, Parks and Water Security has a COVID Management Plan and the Territory Wildlife Park has a Pandemic Response Plan which covers these requirements.	