

## Organisation or Business Details

<b>Organisation or business name</b>	Territory Wildlife Park
<b>Owner name or Site manager</b>	Shael Martin
<b>Phone number</b>	0408818468
<b>Email address</b>	shael.martin@nt.gov.au
<b>Address</b>	960 COX PENINSULA ROAD BERRY SPRINGS 0838
<b>Australian Business Number (ABN)</b>	82972424628

### Provide a short overview of what your business or organisation does :

The Territory Wildlife Park offers wildlife-based education, entertainment and nature-based recreation.

## Workplace

Have you provided education on adhering to physical distancing to staff and volunteers?	<b>Yes</b>
Have you provided clear guidance on physical distancing to customers or participants?	<b>Yes</b>
Have you provided markings on the floor 1.5m apart in areas where people queue?	<b>Yes</b>
Will physical distancing be managed as part of any delivery service or picking up goods?	<b>Yes</b>

### List the measures you will use to manage physical distancing :

Signs advising of physical distancing and hygiene measures upon entry to the Park and in all toilets.  
 Physical barriers to keep people at a distance from serving counters.  
 Markings on the floor in the cafe where people queue for entry and for food.  
 Cafe tables and chairs located at appropriate distances to keep visitor groups apart.  
 Other seating such as picnic tables also located at appropriate distances.  
 Staff are on-the-ground and able to advise people of physical distancing and hygiene requirements.  
 The Park's trains are open air (non-enclosed) and there is space for visitor groups to disperse. Train rides are no longer than 20 mins if a visitor stays on the train from start to finish.  
 For the Park's public presentations staff can advise visitors to maintain distance between visitor groups, and staff are able to maintain personal distance from visitors.  
 For the Park's animal encounters all are open air with one exception and distance can be maintained for all but brief periods of time (for example, placing a bird on a visitor's fist, handing animal food to a visitor). Animal encounters are generally limited to 5 people per encounter. Within the enclosed encounter space distance can be maintained for all but brief periods of time (handing animal food to visitors).

## Hygiene

Have you provided hand sanitiser or hand washing facilities to allow staff and customers to wash or sanitise their hands regularly?	<b>Yes</b>
Have you provided education on COVID-19 hygiene protocols and practices, including cleaning, to staff and volunteers?	<b>Yes</b>
Have you provided information on COVID-19 hygiene protocols and practices to customers or participants?	<b>Yes</b>
Do you have adequate supplies of cleaning and disinfecting products?	<b>Yes</b>
Have you identified high touch surfaces and increased your regular cleaning schedule?	<b>Yes</b>
Have you considered ways to minimise handling of shared items to avoid the risk of contamination?	<b>Yes</b>

### List the measures you will use to manage hygiene :

Signs are located at key points on entry and in toilets.  
 Staff are on the ground advising and managing visitors.  
 Hand sanitiser is available at various points for both staff and visitors.  
 Two full time cleaners clean all visitor areas with industrial-strength chemicals once a day.  
 Staff working in high-touch areas such as the cafe, clean surfaces regularly throughout the day.

## Staff

Have you provided education or information about COVID-19 transmission and symptoms to staff and volunteers?	<b>Yes</b>
--	------------

Do you have protocols for staff to not attend work if unwell?	<b>Yes</b>
Have you provided direction to staff to seek medical advice if they have symptoms of COVID-19?	<b>Yes</b>
<b>List the measures you will use to manage the health of your staff :</b>	
<p>The Park has a Pandemic Management Protocol and Procedure which all staff are aware of and this includes information about staying home if sick or caring for someone who is sick.</p> <p>All-staff emails and meetings are used to ensure staff are aware of what is required at each stage of opening and ongoing operations.</p> <p>The Department of Tourism and Culture has a COVID action plan which also includes protocols for sending staff home from work if they are ill.</p> <p>Masks and sanitiser are available for all staff to use.</p> <p>The Park's volunteer program will start to operate once again through June 2020 and volunteers will be inducted around COVID-19 distancing and hygiene measures. Most volunteers work in land management and so work outside and can maintain appropriate distancing.</p>	