

TERRITORY WILDLIFE PARK MISSION:

“To provide nature based cultural and recreational opportunities for Territorians and biodiversity conservation in partnership with Indigenous people”

VOLUNTEER ROLE DESCRIPTION

Position Title: Volunteer Guide
Work Unit: Park Services
Responsible to: Visitor Services Manager / Volunteer Coordinator

Primary Objective

Provide high quality information and interpretation to park visitors, conduct educational activities for school-age children and drive the Territory Wildlife Park’s shuttle trains.

Key Responsibilities

- Greet and converse with visitors, providing a consistently high level of customer service.
- Assist with educational activities for school-age children and talks to visitors on the flora, fauna and habitats of northern Australia and Aboriginal culture.
- Drive the Territory Wildlife Park’s shuttle trains. (MR driver’s licence required).
- Render first aid as required.
- Other duties as directed by the section supervisor.

Requirements

Essential:

- Strong interpersonal and oral communication skills with the ability to relate positively and effectively with people of all ages and from all backgrounds.
- Demonstrated ability to work effectively as part of a team, maintaining a positive, enthusiastic approach.
- Ability to apply initiative, to be adaptable and to effectively prioritise workloads.
- Ability to assist with educational activities for school-age children and talks to visitors on the flora, fauna and habitats of northern Australia and Aboriginal culture.
- Possess a current C class driver’s licence or ability to obtain.

Desirable:

- Experience in a hospitality or tourism environment requiring a high focus on the needs of customers.
- Knowledge of flora and fauna of northern Australia, Aboriginal culture, history and environmental issues of relevance to the Northern Territory.
- Senior First Aid Certificate or ability to obtain
- MR class driver’s licence or ability to obtain.

Skills you could acquire:

- Experience in a hospitality or tourism environment.
- Knowledge of Top End flora and fauna, Aboriginal culture, history and environmental issues.

Further Information

For further information please contact Sarah Hirst on 89887207 or via email Volunteers.TWP@nt.gov.au

***Please note this position description is provided as a guide for VOLUNTEER PLACEMENTS only. It is not a paid position and has no guarantee of leading to future employment.*