# Rule Number One — Enjoy Your Visit!

The Territory Wildlife Park is a fantastic place to explore, learn, and relax. Our rules help ensure an enjoyable and safe experience for all visitors.

# Weather

The Territory Wildlife Park sits within the Top End of the Northern Territory. This part of Northern Australia experiences a hot, dry season and a humid, wet season. We are predominantly an outdoor venue, so please wear suitable clothes (and footwear) to walk between exhibits. Don’t forget a hat and sunscreen, and pack an umbrella during the wet season. The Park Gift Shop sells ponchos, hats & sunscreen in case you forget them. Most animals don’t mind the rain, but on very hot days, some animals may be less active as they look for shade. Refunds will not be offered for inclement weather or animals resting or sleeping.

The Wet Season is an amazing time to visit. However this part of Australia is subject to heavy downpours and occasionally cyclones. Occasionally the Park will be closed to maintain visitor safety during extreme weather. Please monitor the Territory Wildlife Park Facebook Page for up to date info about the Park during these times.

# Walk or ride?

The Territory Wildlife Park is a large space with a 4km Link Road (on which the shuttle train travels) and over 6km of walking tracks. Visitors are permitted to bring their own bikes or scooters to help them move around the Park. Visitors anticipating to ride their own bikes are required to sign in at Admissions and must wear a helmet while in control of the bike or scooter. All riders must obey to the road rules and be courteous to walkers and other people using the walking tracks.

Wheelchairs and prams/strollers are permitted within the Park. Electric Scooters are also permitted, however, while the Aquarium is fully accessible, there are areas within the Park grounds that have difficult access due to slopes or gravel paths.

# Supervision

The safety of children is very important to us and they must be supervised by an accompanying adult at all times. Unaccompanied children (16 and under) will not be permitted to enter the Park.

All School groups must be supervised by a supervising by an adult, teacher or teachers aid at all times.

# No pets

As we are a quarantine facility, members of the public are prohibited from bringing any pets/animal(s) onto the grounds or into the car park at any time. In hot weather, it is dangerous to leave a pet locked in a vehicle. Please leave your pets at home.

Service Dogs are permitted to enter the Territory Wildlife Park. They are not however permitted to enter the Woodland Walk Exhibit or the Walkthrough Dome Aviary in the Monsoon Forest. If bringing a Service Dog into the Territory Wildlife Park, the dog’s photographic identity badge must be shown at Admissions as proof of Service Dog status, and the dog must be wearing its Service Dog jacket.

# No smoking

To decrease fire hazard and ensure the safety and health of visitors, staff, and animals, smoking is not permitted in the public areas at the Park. However, there are designated smoking areas located on your Park map.

# Please don't feed the animals

Our animals have scientifically formulated diets to ensure their health and well-being. Human food may make them sick. Members of the public are not to feed the animals at any stage (unless accompanied by a keeper). A visitor is not permitted to touch or interfere with any animal or vegetation, climb on, damage or deface any structure or sign. Balloons, streamers, confetti and other choking hazards are prohibited at all times.

# Respect boundaries

Rails, moats, and other barriers between you and our animals are there to protect you and the animals from harm. It is especially important not to lift children over rails or rest them on railings, or let them stick fingers or arms through fences. Remember, Park animals are wild animals. Children must be supervised by an accompanying adult at all times. Unaccompanied children (15 and under) will not be permitted to enter the Park.

# Food

You are welcome to bring your own food into the Park, and make use of our picnic facilities. Alternatively the Park has a Café supplying a range of yummy food and treats.

# Don't litter

Put all of your rubbish in bins and use the Recycling Bins when appropriate. Help us to keep our Park clean.

# Photography

Visitors are permitted to use still cameras and video cameras for the recording of Park images for personal use only. Visitors are permitted to bring tripods and are encouraged to take photographs for their personal use and to share their memories with family and friends. All visitors using such equipment are required to stay in visitor areas and to be considerate of other Park users.

Photographs/videos taken from visitor areas or during official behind-the-scenes activities may be shared via social media with appropriate credits.

Filming or photography for commercial purposes will require a film permit, to organise your film permit please email twp@nt.gov.au at least two weeks in advance.

Visitors may have their photograph taken at any stage by a roving photographer; visitors must clearly indicate if they do not wish to be photographed.

# Closures

We have the authority to close any part of the Park, including any animal exhibit (animals off display) or cancel a Keeper Talk at any time for reasons such as adverse weather, equipment failure, maintenance and construction, or in the interests of safety. We will not be liable for any loss or expense incurred by a guest as the result of such closure. The late arrival of any booking for a Wild Encounter may result in non-admittance.

By entering the Territory Wildlife Park, all visitors agree to abide with any other conditions displayed in Park grounds or communicated by Park Staff. The Territory Wildlife Park retains the right to deny access and/or eject visitors who are being a public nuisance, acting recklessly or failing to observe directions from Park Staff, or any Park signage. The decision to deny access and/or eject any visitor is made at the absolute discretion of the Territory Wildlife Park.